

# Medmate App Commercials

## Fees and Settlements to Pharmacy

Monthly Subscription Fee	\$0
Contract	Month to month.
Listing Fees (Medmate App) Charged to the Pharmacy	\$1 per completed order (excluding GST)
Administration Fees (Delivery)	\$0 per Medmate Logistics Delivery (order value greater than or equal to \$15)
	\$0 per Medmate Logistics Delivery (order value less than \$15)
Third Party Payment Gateway Fees	1.95% of transaction + 30cents per transaction (Domestic Visa and Mastercard cards) 2.95% of transaction + 30cents per transaction (International cards e.g. America Express, Diners)
Product Fees	For each item listed on Medmate the pharmacy will confirm a <b>Product Fee</b> for that item.
Settlements	Medmate acts as your limited payment collection agent for items purchased on the platform. Medmate collects funds for <b>Product Fees</b> and Delivery charges. <b>Product fees</b> are transferred to the pharmacy on the <b>5th</b> business day of each month less any Listing, Customer Service and Third Party Payment Gateway Fees.
Third Party Platforms	For each item listed via the Third Party Platform (TPP), the pharmacy will confirm a Product Fee for that item.
	For each item of the Product purchased via the TPP, a fee will be due and payable by the Pharmacy (Listing Fee- TPP).
	The Listing fee (TPPs) is the TPP product sale price less the Product Fee. Medmate will remit funds collected on behalf of the pharmacy equivalent to the Product Fee.

## Fees to the Customer

Customer Service Fees (Medmate App) Charged to the Customer	Minimum of <b>\$2</b> per order
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## Delivery Options

	Delivery Time	Distance	Medmate Administration fees (delivery) <sup>1</sup>
Medmate Logistics Delivery.	60 mins from order placement. Available 7 days a week, 10am to 10pm.	5km drive distance.	\$0
Standard Delivery <sup>3</sup>			
Pharmacy to use their existing delivery solution.	Delivery within 24hours.	Choose the distance you would like to support for local delivery.	\$0
Mail Delivery			
Pharmacy to arrange Australia Post or courier	3 to 5 days	Nationwide.	\$0

- Medmate Logistics Delivery:** Medmate sets the cost of delivery with the Customer. Medmate charges the pharmacy \$0 for delivery.

Medmate Express Logistics is available from 10am to 10pm, 7 days a week. Order cut off is one hour before store closing time, or 9pm (which ever is sooner).

Drivers will be allocated automatically to collect and deliver once Pharmacy has processed the order via the Medmate portal.

- Delivery fee collections:** Pharmacies may elect to charge customers for standard and mail delivery up to the set maximum of \$7.50. Delivery fees are collected from the customer as part of Medmate checkout process, and will be reimbursed as part of disbursements to pharmacy.
- Standard Delivery:** Pharmacy may choose to utilise their own delivery solution (own driver or courier service).